



My Junna, LLC
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Statement of Work and Fee Schedule

December 4, 2024

The Statement of Work is entered into as the effective date by and between My Junna, LLC, as an Ohio Limited Liability Company (My Junna), and "Client". Client acknowledges and agrees it will abide by this agreement. As Junna Care provides updates the current version may change and shall be incorporated herein.

1. **Services:** My Junna shall provide the following product features and services to support the Client's authorized and licensed use of the Application. The Statement of Work includes the following.
 - a. **Home Page "Dashboard":** To include daily, weekly and monthly hours worked, number of clients, number of tasks and overdue tasks.
 - b. **Client Page:** To include clients, case notes, map view, face sheet, problems list, medications, care providers, family members, expenses, and mileage. Includes assessment area and communication area.
 - c. **Partner Page:** To include list of partners, ability to add and delete partners, give star ratings, link to partners website, link to phone number, track main contact's information. Preferred partners who pay a subscription will be differentiated in color and will already be set in the system. Client will not be able to remove the preferred partners, but Client will have the ability to change the star rating.
 - d. **Facilities Page:** Ability to add any facility and give ratings to facilities. Includes key search words.
 - e. **Calendar Page:** Basic calendar with tasks and appointments setting, including automatic sync to Google Calendar.
 - f. **Task Page:** To include tasks that are up and coming, working on, overdue and completed. Ability for admin to assign tasks to other users.
 - g. **Files Page:** Ability to create folders and add files as well as receive file uploads from external clients.
 - h. **Invoices Page:** Ability to view and create invoices as well as sync invoices with QuickBooks.
 - i. **Time:** Ability to run report for payroll purposes or track employee time.
 - j. **Customized Forms:** For an added fee, My Junna will create Client form for use withing the system.
 - k. **Settings:** Create accounts, user management, rates, invoice and company settings.
 - l. **Analytics:** For additional fee standard analytics includes reporting on: Revenue by client, revenue by rate, total revenue, revenue by user, revenue by user over time, number of active clients, number of active clients year over year, active and archived clients by category, clients per user, payroll reporting by user, revenue by user, rate by user, user reimbursement by rate, user hours by rate.

2. **Support Services:** My Junna shall provide client with support services for My Junna software which will include: standard help desk requests sent to

support@myjunna.com. Responses are guaranteed within 2 business days and My Junna shall take prompt action to commence repairs or fixes that may take longer than two business days.

3. **Customization:** Requests for customization are billed out at \$125 an hour. Estimates will be provided and approved by client before any custom work is done.
4. **Fees and Payment Terms:**
 - A. Client agrees to pay Junna according to the duration of the contract period chosen during company sign-up(one, two, or three year term). Client will be invoiced each month on the first of the month per usage fee outlined below.
 - B. Unless 30-day written notice is given by Client, My Junna contract will autorenew yearly - following the initial contract period. (ex. A 3 year contract is chosen, at the end of the 3 years contract will auto-renew yearly until written notice of cancelation is received as noted in **Section 6** below.)
 - C. No services will be delivered to Client when any payment by Client is in default. Client will be responsible for all taxes, fees and other charges that may be assessed against Client in connection with payment of fees to Junna for services provided to Client hereunder.
 - D. In the event additional labor and/or services are performed by Junna and/or its subcontractors, My Junna will charge for its time at its then – currently hourly rate for such services.
5. **Data Extraction:** Upon termination of the License Agreement, the client will be given an opportunity to extract data, or Junna will extract Client’s data into a CSV file and deliver to the Client within thirty (30) days of termination.
6. **Cancellation:** If the Client would like to cancel, they will be responsible to pay the remainder of their contract. The remaining amount will be debited upon cancelation date.

<i>Item description</i>	<i>Cost</i>
“Set-up Fee”	Standard system Set up - \$199 due upon signing of agreement

<p>“Import Fee”</p>	<p>Each company will be allowed 2 import rounds: an initial import and final import. The initial import includes clients and case notes. The final import will include medications, new clients, case notes added from last import, and partners. Up to 100 clients, case notes from the previous three years only on imported clients, and up to 200 companies and 200 contacts in partners area included in “Set-up Fee”. Additional imports for clients or companies and contacts are \$1 per client/company/or contact. Information imported includes:</p> <ul style="list-style-type: none"> • Client Name • Birthdates • Client mobile and home phone numbers • Allergies • Address • Important Client Notes • General Notes • Billing Person • Billing email and/or billing address • SSN • Emergency Contact: First Name, Last Name, Phone Number. • Referral Source • Past Case notes for these clients • Medications and Diagnoses • Company Resources or Referral Sources <p style="padding-left: 40px;">This includes o Category of resource of source: ex.) physicians, medical equipment o Company o and contacts within the company</p>
<p>“Usage Fee”</p>	<p>\$99 for the first user/admin per month \$69 every user after the first user/admin per month \$20 for bookkeepers per month 10 – 15 users special pricing of \$690 flat fee per month 16 – 20 users special pricing of \$890 per month 21 – 30 users special pricing of \$1290 per month 31 – 40 users special pricing of \$1790 per month 31 + users ask for special pricing</p> <p>There is no charge to add relatives. Users will be re-evaluated monthly or yearly for yearly contracts/payments. Over 10 users can opt for 10% discount to pay yearly. Rate will be locked in for one year.</p>

<p>“Payment Terms”</p>	<p>Monthly on the first day of the month following the signed agreement unless yearly, then once a year all users will be reassessed yearly. If paid yearly and the customer goes over the number of users pre-paid for, the difference in price for the given month the customer went over.</p>
<p>“Forms Fee”</p>	<p>Single users receive 3 free forms 2-5 users receive 5 free forms 6-9 users receive 10 free forms 10+ users receive up to 30 forms</p> <p>For more forms, past your allotted free amount, ask for special pricing You will have 30 days to make changes once your form has been completed. Any changes that need to be made after 30 days, there will be an additional \$10 fee per page.</p>
<p>“Training”</p>	<p>Personalized company set-up and unlimited training is included for the for the first 6 months from sign-up date. Unlimited support is provided for life of the contract is included for no additional fee.</p>
<p>“Invoicing”</p>	<p>Integration with QuickBooks Online and sending invoices/receiving payments through My Junna is no additional charge. Integration with QuickBooks Desktop is not recommended. May export invoices with limited functionality and 3rd party application is required (Saasant). Support is not provided for QuickBooks Desktop invoicing.</p>
<p>“Analytics” *Optional</p>	<p>Analytics is an additional fee billed on a yearly basis. \$1199 for the first user/per year \$348 every user after the first user/per year Additional users are prorated based on the original start date of the first user. Additional reports available upon request, per organization or per employee for a customization fee. *Companies may opt-in at any time.</p>

Client name and Title :

Shanna Huber, Owner

 Client Signature Date

 Shanna Huber Signature Date